METER REPLACEMENT PROGRAM

The Somerset Water Department has begun a program to replace all meters in our system. This program is mandatory.

All customers of the Somerset Water Department (SWD) must have their meter upgraded. Once implemented, this program will provide the following benefits to our customers:

1. No SWD staff walking on your property to read your meter,
2. More accurate water bills (no estimated bills),
3. Customer alerts for high water use,
4. No more meter cards to fill out,
5. Cost savings in time to read meters, printing and mailing cards and data entry.

Somerset Water Department has retained Mass Installation, Inc. (MMI) of Norwood, MA to notify, schedule and replace water meters in town. Please call MMI to schedule your meter replacement when your receive their post card. All service staff from MMI must have the following when performing work at customer’s residences:

1. A contract letter from Somerset Water Department,
2. Appointment for meter replacement with technician’s name and vehicle,
3. Identification badges,
4. MMI uniform, and
5. Company truck with MMI logo

Please contact our office should you have any questions regarding this program.

ROBERT BOZIKOWSKI
Superintendent
Water & Sewer Department
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